

**Article 1 : definitions**

"Tickets": denotes any type of access card issued exclusively by SPA GP, sent to Purchasers by SPA GP and allowing passage through the electronic access controls on the occasion of the Formula 1 Belgian Grand Prix on 25, 26 and 27 July 2025 (provisional dates, to be confirmed by Formula One World Championship Limited (FOWC)). These tickets are put on sale primarily via the website [www.spagrandprix.com](http://www.spagrandprix.com) and concern every ticketing category including Bronze, Zone 17-27, Speed Corner, Silver 1, 2, 3, 4, 6 Gold 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, Combes and may be any of type: Weekend, pre-sale Weekend, Saturday-Sunday, Sunday, Children. No reproduction of such tickets are permitted.

"SPA GP.", located at 4970 FRANCORCHAMPS, Route du Circuit 36

Company name : Spa Grand Prix S.A.

VAT : BE0884035135

"Purchaser": any person, physical or legal, who makes an order for a purchase of one or more tickets. The customer notice (At the bottom of this document) also applies when purchasing tickets for the FORMULA 1 BELGIAN GRAND PRIX 2025.

**Article 2 : Binding force**

Notwithstanding any contrary provision that may appear on any other document that could be issued by the purchaser or by any other third party whomsoever and unless otherwise agreed in writing by the parties, the terms and conditions set out in this agreement and the Customer Notice (which can be found at the bottom of this document) constitutes the entirety of the agreements and arrangements made between SPA G.P. and the purchaser.

In any event, the purchaser accepts application solely of the French language for these general terms and conditions and the Customer Notice.

**Article 3 : General**

If a condition is found to be lacking, it would be considered as governed by the procedures in force in Belgium.

The non-application of one or several provisions of these conditions can never be considered by the purchaser as a renunciation of those conditions.

Conditions regulate all the necessary steps in the placing of the order and ensure processing of this order between the contracting parties.

In all cases, final validation of the order implies its acceptance, in its entirety and at the prices indicated by SPA GP.

The signature acts as a validation of the order and express acceptance of all operations carried out on the site.

SPA GP reserves the right to amend the conditions of sale at any time.

**Article 4 : Order**

Every online order made on the website or by email will only be valid when the payment confirmation is received by the purchaser, via email.

- Ticket prices are guaranteed at the time the order is placed by the purchaser, provided that payment is made within the established period.

- 100% of the payment must be recorded on the SPA GP bank account to guarantee purchase of the tickets.
- SPA GP will send a confirmation email to the purchaser, confirming that full payment has been received.
- Following this, other useful information such as arrival and departure itineraries may also be sent to the purchaser.
- SPA GP reserves the right to amend the type of ticket ordered by the purchaser, it being understood that this amendment will bear an equivalent or higher ticket value for the purchaser in relation to their original order received, without any additional costs.
- All ticket sales will be final: no refund, exchange, or cancellation will be authorised on the tickets ordered, with the exception of that specified in Art. 5 hereunder.
- Any order placed by the purchaser constitutes for SPA GP an offer, under conditions, that depends on ticket availability and on acceptance of the order by SPA GP.
- Any order placed and using a bank transfer as means of payment must be paid within 7 days after the order date. Once this deadline is passed, this order will be cancelled by SPA GP.
- A receipted invoice will be automatically sent by email to the purchaser after receipt of payment or after debiting by creditcard. Tickets for which the order has been received at SPA GP headquarters more than 15 days prior to the date of the Formula 1 Belgian Grand Prix will be sent by email to the email address mentioned in the customer account.
- Any order placed less than 15 days prior to the Formula 1 Belgian Grand Prix and paid by bank transfer will only be taken into consideration if accompanied by a proof of payment.
- Orders placed less than 15 days prior to the Formula 1 Belgian Grand Prix will also be sent by email to the email address mentioned by the purchases. This email will bear the order and invoice reference number.

**Article 5 : waiver/contestation**

Tickets will not be taken back or exchanged unless the Formula 1 Belgian Grand Prix is cancelled, in accordance with article 14.

In the event of a problem with your tickets, please contact SPA GP as soon as possible.

**Article 6 : Car parks and campsites**

With the exception of the "blue" car parks and the "Young Village" and "Spa GP" campsites, SPA GRAND PRIX only acts as an intermediary and is not the owner of the sites concerned by the "parking" and "camping" tickets on sale on the website. Consequently, with regards to the car parks which it does not own, SPA GP declines all responsibility for the state of the land. No compensation of any kind may be charged to SPA GP in the event of impossibility of access to the said car parks or campsites due to their state.

The purchase of a car park pass gives access to a car park zone (yellow, green or red). You will be asked to follow the itinerary identified for your Car Park zone and to proceed to the location indicated by the stewards. The stewards may direct you to a site located on private land or along the road. It is not possible to choose a specific car park within your parking zone.

**Article 7 : retention of ownership – intellectual property**

The tickets remain the exclusive property of SPA GP, as both material and intellectual property. Consequently, any reproduction or imitation under any form whatsoever and by whatsoever means, is strictly prohibited.

It is also prohibited to resell the tickets or to procure them from a third party in any way whatsoever for commercial reasons; an exception being made to this prohibition for those companies expressly mandated by SPA GP and who have signed an authorisation contract effective for the year of the Formula One Belgian Grand Prix.

Any ticket purchased in violation of this clause shall not give any access right. Additionally, SPA GP reserves the right to cancel tickets as soon as it is confirmed that, despite this prohibition, tickets have been put on sale in violation of this clause and shall not give any access right.

Recovery of costs (15 Euro) arising from this cancellation shall be pursued against the purchaser.

A check of the identity of the holder of a ticket by SPA GP or by its authorised seller of official tickets is possible.

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#### **Article 8 : Prices**

Ticket prices are indicated and payable in Euro, all taxes included and excluding contribution to collection fees and administrative costs. If an amendment is made to prices, sales shall be invoiced on the basis of the tariffs in force at the time the order was recorded.

#### **Article 9 : Payment**

The payment of orders online may be carried out in various ways, either by credit card (Visa, Mastercard, etc.) and online payment (iDeal, Bancontact, etc.).

#### **Article 10 : Non-payment**

Notwithstanding any contractual provisions, in the event that the payments have not been made in the timeframes mentioned above and/or the purchaser has not cancelled an order, SPA GP reserves the right to obtain payment by legal means or, at its choice, have the sales contract rescinded.

In this case, any delay in payment automatically, and without giving rise to any notice, leads to interest of 1.5% per month on sums due, starting from the date on which payment is due, without prejudice to any other damages and interests that may also be claimed by SPA GP.

Additionally, the total amount of the invoice shall be increased by 15% with a minimum of €400, (four hundred Euro) as lump-sum compensation for non-payment of the invoice by the given deadline.

#### **Article 11 : Personal data**

See our privacy policy

#### **Article 12 : Proof**

Data is retained in your personal account by SPA GP: this data allows your transaction to be processed properly. Moreover, this data, once recorded, allows you to carry out any future transactions more rapidly.

The archiving of purchase orders and invoices will be carried out on a reliable and durable support medium, to correspond to an exact and lasting copy.

In the event of litigation, these archived items will prevail between the parties.

### **Article 13 : Delivery**

The E-tickets will be sent by email no later than the week preceding the Formula 1 Belgian Grand Prix. An email announcing that the E-tickets are available in the personal account will be sent to each customer. This despatch will be free of any other obligations and is considered as the full and perfect execution of its obligations by SPA GP. The withdrawal of the tickets will be at the sole responsibility and risk of the purchaser or their representative.

If the tickets are posted, any despatch to the Purchaser's name and address will be entirely at the Purchaser's own risk and expense.

### **Article 14 : Cancellation of the event**

1.

"Cancellation of the event" means the final and irrevocable decision to cancel all or part of the Formula One Belgian Grand Prix 2025.

The event is deemed to have taken place from the start of F1 practice sessions or support races.

Early stopping of the event prior to the Formula one race on the Sunday of the event, for any reason whatsoever, is not considered a cancellation of the event and will not lead to any compensation of any kind.

2.

Except in the event that the cancellation of the event is the sole responsibility of SPA GP (see point 3 below) and except in the event that the cancellation of the event is the result of force majeure (see point 4 below), tickets ordered and paid for will not be refunded.

3.

In the event of cancellation of the event by the exclusive decision of SPA GP, and provided that the decision to cancel does not come within 40 days of the first day on which the event would normally take place, SPA GP undertakes to proceed within a reasonable period of time to refund, to the bank account that will be communicated to SPA GP under the exclusive responsibility of the purchaser, the amount inclusive of VAT of the orders already paid and up to the amount of the payments effectively received by SPA GP.

Once the refund has been made to the bank account provided by the purchaser, SPA GP is relieved of all obligations and the purchaser irrevocably and unconditionally waives all claims against SPA GP.

No refund can be demanded from SPA GP if the decision to cancel is made within 40 days on which the event would normally take place.

4.

"Force majeure" means any insurmountable event, independent of any fault of SPA GP, which prevents SPA GP from performing its obligations.

The following shall constitute a case of "force majeure" : any act by a public or sporting authority (unless such act was a result of actions of SPA GP): requisition, prohibition, impediment, police measure, etc., which legally prevents SPA GP from performing the services to which they are contractually bound.

In the event of the cancellation of the event due to force majeure or prohibition/limitation of the presence of spectators due to force majeure, no penalty or compensation of any kind can be claimed from SPA GP, FIA or FOWC (including its affiliates) in accordance with the provisions of applicable Belgian law.

SPA GP will, however, endeavour to compensate its customers as far as possible and without any particular deadline.

SPA GP may thus decide, according to specific terms and conditions to be agreed, to give the choice between : postponement to the next edition; or financial compensation.

In the case of financial compensation and from the time of the refund to the bank account provided by the purchaser, SPA GP is relieved of all obligations and the purchaser irrevocably and unconditionally waives all claims against SPA GP.

No financial compensation can be demanded from SPA GP if the decision to cancel is made within 40 days in which the event would normally take place.

#### **Article 15 : Modification of timetable**

Modification of the timetable' means the decision, which is not the sole responsibility of SA SPA GP, for any reason whatsoever (technical, meteorological, etc.) to modify the programme or schedule of practice sessions or races during the Formula One Belgian Grand Prix on 25, 26 and 27 July 2025 (provisional dates to be confirmed).

This change of programme may involve bringing forward, postponing or cancelling the practice sessions and races (other than as provided for in article 14).

This change of programme may be the result of a decision by the public or sporting authorities.

In the event of a change of programme, no indemnity or compensation of any kind may be claimed from SA SPA GP.

#### **Article 16 : Law and jurisdiction**

This contract shall be governed by Belgian law; in the event of any legal dispute, courts in the judicial district of Verviers shall have jurisdiction.